

National Association of Funeral Directors
Autumn General Meeting

Thursday 28 October 2021, Jurys Inn Hinckley Island

AGENDA

- 09:30am Registration and exhibition
- 10.30am Welcome and introduction by NAFD President, Kate Edwards
Apologies for absence
Obituaries
- 10:40am Report of the President, Kate Edwards
- 10:55am Report of the Chief Executive Officer, Jon Levett
- 11.10am Jonathan Rees Independent Chair
- 11:20am Resolutions
- 11.30am To receive the Finance Report
- 11:40pm Annual Conference 2022
National Funeral Exhibition 2022
- 11:50pm **Launch of the NAFD Strategy**
Jon Levett, CEO, Panel session
- 12:20pm **Independent funeral Standards authority (IFSO)**
David Heath, IFSO Chair and John Withington, IFSO Director of Regulation

An overview of IFSO and the changes moving forward
- 12:55pm Any other business
- 1:00pm Lunch
- 2:00pm **Financial Conduct Authority**
Terence Denness Policy Lead (Funeral Plans) Financial Conduct Authority

This session will set out what Financial Conduct Authority (FCA) regulation means for funeral directors, what they should be doing to prepare and how they can make sure they're ready. Matt Brewis, Director at the FCA, will explain the FCA's vision for the pre-paid funeral plan sector, and the part NAFD members have to play in this.
- 2:30pm Refreshment break
- 3:00pm **Bereavement and Grief – A personal choice**



People of different faiths and none approach bereavement and grief very differently - and death means different things to different communities. But is the very fact of having a belief about what happens after you die important to how people deal with bereavement? In this live panel discussion, contributors from different beliefs and faiths share their experience of supporting bereaved people – and how far they agree that we all need to believe in something about death, in order to be able to process the loss of someone we love.

4:00pm Meeting to close